Terms & Conditions for recognition / renewal of the Travel Agency/ Excursion Agency/ Safari operators in Rajasthan

1. The object of recognition is to keep control on and exercise supervision over the Travel Agency/ Excursion/ Safari operators duly registered under the company law and engaged in promotion and development of tourism in Rajasthan.

2. Recognition shall be given to Agencies :-
   A. Who are engaged in the excursion business for a minimum period of
   B. one year prior to the date of application for recognition provided that they have their own management staff, persons with experience of at least 5 years in excursion work in a registered agency.
   C. Are financially sound and have a minimum capital investment according to their audited balance sheet of not less than Rs. 1.00 lac per year. Commissioner, Tourism will give provisional approval if applied by agency/ operator. There shall be a fee of Rs. 1,500/- for provisional approval.

3. The area of operation of the excursion agencies recognized by the State of Rajasthan shall be confined to Rajasthan State. Permission to Safari Operators will be given to only for the area specified and applied. Safari operators will apply to Commissioner, Tourism, Govt. of Rajasthan.

4. Applications for recognition shall be made in prescribed Performa to the Commissioner, Department of Tourism, Govt. of Rajasthan who shall be the authority for recognition the Travel/ Excursion Agency.

5. Applications from agencies registered according to law only shall be considered. Specific mention about the activities of the excursion agency/ safari operators should be mentioned in the Articles & Memorandum of the company/ agency.

6. The recognition authority shall have the powers to withdraw the recognition after giving a notice of one month to the agency. In the notice, reason for withdrawing the recognition shall be given.

7. The recognition shall be for 3 years according to calendar year of the state Govt.

8. There shall be fee of Rs. 1,500/- for recognition which shall be paid in advance along with the application. There after there shall be fee of Rs. 800/- for renewal of the recognition which will be payable in advance along with the application for renewal.

9. The fee for recognition or its renewal shall be paid in cash or by other means, acceptable under the rules of the State Govt.

10. The vehicles and safari animals provided to the tourists shall be with comprehensive insurance.

11. The drivers employed for the tourists vehicles and safari guides/ persons shall wear uniform and be a good speaking knowledge of English capacity. For safari organizers, it will be their responsibility that animals are healthy and medically fit and that complete security is provided to the tourists.

12. Firms granted recognition shall undertake :-

1. Not to solicit and or undertake business direct from overseas Travel Agents.
2. To employ only such guides as are approved by the Department of Tourism, Govt. of India, Department of Tourism, Govt. of Rajasthan and Archaeology & Museum, GOR.

3. To pay in full the fees to the guides as prescribed by the Department of Tourism and shall make all the payments well in time and regularly by 10th of the following month in any case.

4. To submit :-
   (i) An annual report for the calendar of the activities
   (ii) A copy of the audited balance sheet and Profit & Loss Account
      (a) Name of guides employed from time to time and details of payment made to each guide duly verified by CA
      (iii) No. of tourists entertained
         (a) Foreign tourists with their nationality
         (b) From other states (with the name of the state to which they belong)
         (c) From within the state (with place of their residence)

5. To forward rates applicable from time to time for excursion /safari which shall be standard. The firm would receive commission in accordance with the standard practice.

6. To keep in close touch with and to submit such information as may be called for by Department of Tourism, Govt. of Rajasthan.

7. To accept the decision as final of the state Director of Tourism, Rajasthan or an officer duly authorized by him as arbitrator where a dispute arises between an agency and their clients.

8. To allow an officer deputed by the Department of Tourism, Govt. of Rajasthan.

9. To keep the state Tourism Department informed in advance of the arrivals of large groups of tourists and important clients.

10. To abide by any condition or conditions as may be prescribed by the State Tourism Department from time to time including those reserving the rights to cancel and or withdraw recognition at any time without assigning any reason thereof.

11. Safari organizer will submit health certificate of horses/ camels/ elephants from Govt. Veterinary Doctor to Department of Tourism yearly. Only trained guides / experienced persons would be engaged for safaris. If possible a Doctor or Medical facilities should accompany with safari tourists.

12. If the information required to be furnished in the application form is not furnished except the genuine reasons the application will be rejected without assigning any response.

13. All the application for registration or renewal shall contain the required documents.
Application Form for recognition of Travel Agency/Excursion Agency

A. Name of the firm:
(B) (a) Registered address
(C) Location:
(b) Approximate floor area devoted for excursion business:
(c) Number of independent telephones of the agency
(D) Registration No. & year (together with certificate of registration (in renewal case)
(E) Year when the firm was founded:
(F) Nature of firm:
(a) Proprietary
(b)
(c) Partnership
(d) Private
(e) Public
(G) Capital invested (clearly indicating the paid up capital):
(H) (a) Name(s) of the Directors/Partner/Proprietor etc. together with their experience:
(b) Interest, if any, in other business:
(I) Name of the auditor:
(J) Attested copy of the Balance sheet and Profit & Loss account statement as prescribed under company law for the year of the firm immediately preceding date of submission of the application:
(K) Detail of the turn over:
(i) Paid up capital:
(j) (ii) Reserves:
(k) (iii) Loans:

A. Secured
B. Unsecured
(L) Current liabilities & provisions including taxation reserves:
(iv) Total
(v) Fixed assets (excluding intangible assets)
(vii) Investments:
(viii) Intangible assets:
(ix) Total
(x) Taxations reserves
(xi) Current assets would include sundry debtors, loans & advances, cash & Bank balance
(xii) Intangible assets would include preliminary revenue, expenditure, accumulated loan etc.

(L) Ability to provide tourist vehicles/safari facilities
(a) Owned by the agency:
(b) Owned by Transport company
(c) Owned by Individual
(d) Horses/ camels for safari
(e) No. of horses/ camels owned/ hired by agency

(M) Guides engaged :
(a) Registered by Govt. of India with their full particulars viz Name, educational qualification, age etc.
(b) Registered by State Tourism Department and Archaeology & Museum Department, Govt. of Rajasthan with their full particulars viz : Name, educational qualification, age etc.

(N) Strength of the staff exclusively engaged for excursion business with their full particulars viz Name, designation, qualification, experience, salary etc. :

(O) Certificate to be attached :
(a) Income tax clearance certificate
(b) Sales-tax clearance verified by C.A. regarding payment of salary etc. to the guides engaged (upto the period submitting application)

Signature of the Director/
Partner/Proprietor with seal
Undertaking

We undertake:

1. Not to solicit and or undertake business direct from overseas Travel Agents.
2. To employee only such guides as are approved by the Department of Tourism, Govt. of India, Department of Tourism, Govt. of Rajasthan and Archaeology & Museum, GOR.
3. To pay in full the fees to the guides as prescribed by the Department of Tourism and shall make all the payments well in time and regularly by 10th of the following month in any case.

4. To submit:
   (iv) An annual report for the calendar of the activities
   (v) A copy of the audited balance sheet and Profit & Loss Account
   (vi) Name of guides employed from time to time and details of payment made to each guide duly verified by CA
   (vii) No. of tourists entertained

   (a) Foreign tourists with their nationality
   (b) From other states (with the name of the state to which they belong)
   (c) From within the state (with place of their residence)

5. To forward rates applicable from time to time for excursion/safari which shall be standard. The firm would receive commission in accordance with the standard practice
6. To keep in close touch with and to submit such information as may be called for by Department of Tourism, Govt. of Rajasthan
7. To accept the decision as final of the state Director of Tourism, Rajasthan or an officer duly authorized by him as arbitrator where a dispute arises between an agency and their clients.
8. To allow an officer deputed by the Department of Tourism, Govt. of Rajasthan
9. To keep the state Tourism Department informed in advance of the arrivals of large groups of tourists and important clients
10. To abide by any condition or conditions as may be prescribed by the State Tourism Department from time to time including those reserving the rights to cancel and or withdraw recognition at any time without assigning any reason thereof
11. Safari organizer will submit health certificate of horses/camels/elephants from Govt. Vetenerary Doctor to Department of Tourism yearly. Only trained guides/experienced persons would be engaged for safaris. If possible a Doctor or Medical facilities should accompany with safari tourists.

Dated

Signature & seal of the applicant
Documents to be attached with application form

1. Shop registration
2. Profit & Loss A/c of the firm duly verified by C.A.
3. Balance sheet duly verified by CA
4. List of Principal Agents
5. List of approved guides with ID no. & payments
6. List of vehicles with insurance papers
7. List of staff with experience & payment
8. Services rendered to tourists
9. Tourist Statistics (Indian & Foreign)
10. D.D. for registration Rs. 1,500/- & renewal Rs. 800/- in the name of Commissioner, Rajasthan Tourism, Jaipur