Government of Rajasthan  
Department of Tourism  
Khasa Kothi Hotel Compus, M.I. Road, Jaipur-302001

No.: F15 IT/AMC/DT/2013/ 789 - 790  
Dated: 20/6/2018

1. M/s Shubham Infotech, 13, A/B, Yudhistir Marg, C-Scheme, Jaipur  
2. M/s Softec Computers 112, Barkat Nagar, Tonk Phatak, Jaipur  
4. M/s Verson Computeronics, B-37, City Center, Sansar Chandra Road, Jaipur  
5. M/s Infotech Business, 83/118, Pratap Nagar, Sanganer, Jaipur  
6. M/s Bharat IT Services Ltd., B-10, Basement, Jaipur Tower, Jaipur  
7. M/s Networth Computers, 5-B, Barkat Nagar, Tonk Phatak, Jaipur  
8. M/s Sun Computers, 866, Barkat Colony, Kissan Marg, Near Transformer, Jaipur  
9. M/s Ambe Computers, 402, 4th Floor, DBC, Opposite Hotel Gangaour, M. I. Road, Jaipur  
10. M/s A. B. Computers, C-29, Metal Colony, Ambabari, Jaipur  
11. M/s Swati Electronics, 67/3, Heera Path, Mansarover, Jaipur  
12. M/s Ultra Integrated Tech. Services Pvt. Ltd., D-65, Satya Vihar Colony, Near Jain ENT Hospital, Lal kothi, Jaipur

Subject: Limited Bids for Annual Maintenance Contract (AMC) of Computers, Laptops, Printers

Limited Bid are hereby invited for Annual Maintenance Contract (AMC) of the Laptop, Computers, Printers, installed in the Department of Tourism. The items for AMC with make, model & specifications are as under:

**Item No.: 1 - Computers (Total Quantity: 9)**

(i) **HP Make & Model - LE1851w**, **Quantity**: Nine (9) Sets  
- Processor - Intel Core i3 3.2 GHz  
- RAM - 2 GB  
- HDD - 500 GB  
- DVD-CD-RW Combo Drive  
- 18.5" TFT Color Monitor, Keyboard, Optical Mouse  
- Windows Operating System & MS Office

(ii) **HP Make & Model - Pavillion**, **Quantity**: Two (2) Sets  
- Processor - Pentium Core 2 Duo  
- RAM - 4 GB  
- HDD - 500 GB  
- DVD-CD-RW Combo Drive  
- Color Monitor, Keyboard, Optical Mouse  
- Windows Operating System & MS Office

**Item No. 2: Laptops (Total Quantity: 17)**

1. **HP 630 Laptop**, **Total Quantity**: 16  
   - Processor - **Intel Core i5 2.40 GHz**  
   - RAM - 4 GB  
   - HDD - 500 GB  
   - System Type: 64 Bit Operating System
Government of Rajasthan
Department of Tourism
Khasa Kothi Hotel Compus, M.I. Road, Jaipur-302001

I. DVD-CD-RW Combo Drive
   Network connectivity
   Windows Operating System & MS Office

II. Apple Mackbook Pro-15 (Total Quantity: 1)
   Processor: Retina Quad Core i7 2.7Ghz
   16 GB 1600Mhz DD3L onboard memory
   Network connectivity
   512 GB Flash Storage

Item No.: 3 – Laser Printers (Total Quantity: 14)
   (i) HP Make Laser Printers & Model - 1022, Quantity : Twenty One (4)
   (ii) HP Make Laser Jet Multifunction Printers & Model – 1213nf, Quantity : Nine (9)
   (iii) Samsung ML1866W laser Wi-fi Printer, Quantity : (1)

Other Terms and Conditions:
1. Sealed Bids should be sent in the name of Director, Department of Tourism, Paraytan Bhawan, Sanjay marg M.I. Road, Jaipur (Rajasthan)
2. The rates will be only for Maintenance/Servicing of all Hardware items as mentioned above (Without Parts) & Installation/Updation/Maintenance of Drivers/Software of all these items etc.
3. Rates should be quoted item-wise as per Financial Bid Form enclosed at Annexure-"A".
4. Rates quoted will be inclusive of all taxes and other charges.
5. Preventive maintenance in a month for each item shall be provided by the successful Bidder.
6. Payment to successful Bidder will be made on quarterly basis according to number of items/sets maintained during the quarter.
7. Department of Tourism has sole rights to increase/decrease number of items/sets at any time during the contract period.
8. 10% from the quarterly payment will be deducted for delay occurring more than 48 hrs for three times in a quarter.
9. The contract can be terminated at any time as per the convenience of the Department by giving 15 days notice, if services are not found satisfactory.
10. All the other terms and conditions will be as per the rules applicable.

The envelope containing the Limited Bids should be marked "AMC of Computers Computers, Laptops, Printers ". The sealed quotation may be sent upto 3:00 PM on 27-06-2018 which will be opened on the same day at 3:30 PM.

Sanjay Pande
Additional Director (Dev.)
Government of Rajasthan
Department of Tourism
Khasa Kothi Hotel Campus, M.I. Road, Jaipur-302001

No.F15(JT/AMC/DT/2013/ 792-04
Copy for information to:
1. PS to Director, Department of Tourism, Jaipur
2. Financial Advisor, Department of Tourism, Jaipur
3. ACP(Dy. Director), Department of Tourism, for updation on Department Website and SPPP Portal
4. Notice Board of Department of Tourism, Jaipur

Dated: 20/6/2018

Rajesh Bhatia
ACP (DD), Tourism

Annexure - “A”

Basic Information of the Firm

<table>
<thead>
<tr>
<th>Srl</th>
<th>Item</th>
<th>Required Information</th>
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</thead>
<tbody>
<tr>
<td>1</td>
<td>Name of the firm</td>
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<tr>
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<td>Address of the firm</td>
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<tr>
<td></td>
<td>Telephone No.</td>
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<td>Fax No.</td>
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<td>Mobile No.</td>
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<td></td>
<td>E-mail id</td>
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<tr>
<td>2</td>
<td>AMC Work Experience (Submit Work Order / Experience Certificate as Documentary Proof)</td>
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<tr>
<td>3</td>
<td>GST Registration No.</td>
<td></td>
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<tr>
<td>4</td>
<td>Copy of PAN Card</td>
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</table>
Financial Bid Form

<table>
<thead>
<tr>
<th>Srl</th>
<th>Particulars of the Items under AMC</th>
<th>Qty</th>
<th>Unit Rate (Rs.)</th>
<th>Total Amt. (Rs.)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Intel Pentium Core i-3 Desktops (HP Make)</td>
<td>8</td>
<td></td>
<td></td>
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<tr>
<td>2</td>
<td>Intel Pentium Core 2 Duo (HP Pavillion Make)</td>
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<tr>
<td>3</td>
<td>HP 630 Laptop</td>
<td></td>
<td>16</td>
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<td>4</td>
<td>Apple Mackbook Pro-15 Laptop</td>
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<tr>
<td>5</td>
<td>HP Laser Printers (Model - 1022)</td>
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<td>6</td>
<td>HP Laser Jet Multifunction Printers (Model - 1213nf)</td>
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<td>7</td>
<td>Samsung Wi-Fi Laser Printer (Model - ML1866W)</td>
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</tr>
</tbody>
</table>

Total Amount (Rs.) (In Figures):

Total Amount in Words:

Note:
1. The rates quoted above shall be inclusive of all types of taxes, charges/expenses etc.
2. Payment shall be made on quarterly basis only after submitting satisfactory services report from the respective users.
3. The AMC rates of the above items shall be without parts, i.e. if any item requires repairing with some parts to be replaced then the firm shall give an estimate for the same and then the Department may get the repairs done as per rules.
4. The Department is not bound to purchase the parts to be replaced from the AMC firm to get repair the items.

Signature, Name, Designation & Seal of the Bidder