

Government of Rajasthan
Department of Tourism
Khasa Kothi Hotel Compus, M.I. Road, Jaipur-302001

No. : F15()IT/AMC/DT/2013/ 7891- 7901-

Dated: 20/6/2018

1. M/s Shubham Infotech, 13, A/B, YudhistirMarg, C-Scheme, Jaipur
2. M/s Softec Computers 112, Barkat Nagar, Tonk Phatak, Jaipur
3. M/s The Computer Gallery, 208, Vaishali Tower-I, Vaishali Nagar, Jaipur
4. M/s Verson Computeronics, B-37, City Center, Sansar Chandra Road, Jaipur
5. M/s Infotech Business, 83/118, Pratap Nagar, Sanganer, Jaipur
6. M/s Bharat IT Services Ltd., B-10, Basement, Jaipur Tower, Jaipur
7. M/s Network Computers, 5-B, Barkat Nagar, Tonk Phatak, Jaipur
8. M/s Sun Computers, 866, Barkat Colony, Kissan Marg, Near Transformer, Jaipur
9. M/s Ambe Computers, 402, 4th Floor, DBC, Opposite Hotel Gangaur, M. I. Road, Jaipur
10. M/s A. B. Computers, C-29, Metal Colony, Ambabari, Jaipur
11. M/s Swati Electronics, 67/8, Heera Path, Mansarovar, Jaipur
12. M/s Ultra Integrated Tech. Services Pvt. Ltd., D-65, Satya Vihar Colony, Near Jain ENT Hospital, Lal kothi, Jaipur

Subject: Limited Bids for Annual Maintenance Contract (AMC) of Computers, Laptops, Printers

Limited Bid are hereby invited for Annual Maintenance Contract (AMC) of the Laptop, Computers, Printers, installed in the Department of Tourism. The items for AMC with make, model & specifications are as under:-

Item No. : 1 - Computers (Total Quantity : 9)

(i) HP Make & Model - LE1851w, Quantity : Nine (8) Sets

- Processor - Intel Core i3 3.2 GHz
- RAM - 2 GB
- HDD - 500 GB
- DVD-CD-RW Combo Drive
- 18.5" TFT Color Monitor, Keyboard, Optical Mouse
- Windows Operating System & MS Office

(ii) Hp Make & Model - Pavellion, Quantity : Two (1) Sets

- Processor - Pentium Core 2 Duo
- RAM - 4 GB
- HDD -500 GB
- DVD-CD-RW Combo Drive
- Color Monitor, Keyboard, Optical Mouse
- Windows Operating System & MS Office

Item No. 2: Laptops(Total Quantity : 17)

I. HP 630 Laptop (Total Quantity : 16)

- Processor - Inter Core i5 2.40 GHz
- RAM - 4 GB
- HDD -500 GB
- System Type: 64 Bit Operating System

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- DVD-CD-RW Combo Drive
- Network connectivity
- Windows Operating System & MS Office

- II. **Apple Mackbook Pro-15 (Total Quantity : 1)**
- Processor - **Retina Quad Core i7 2.7Ghz**
 - 16 GB 1600Mhz DD3L onboard memory
 - Network connectivity
 - 512 GB Flash Storage


Item No. : 3 - Laser Printers (Total Quantity : 14)

- (i) HP Make Laser Printers & Model - 1022, Quantity : Twenty One (4)
- (ii) HP Make Laser Jet Multifunction Printers & Model - 1213nf, Quantity : Nine (9)
- (iii) Samsung ML1866W laser Wi-fi Printer, Quantity : (1)

Other Terms and Conditions:

1. Sealed Bids should be sent in the name of Director, Department of Tourism, Paraytan Bhawan, Sanjay marg M.I. Road, Jaipur (Rajasthan)
2. The rates will be only for Maintenance/Serviceing of all Hardware items as mentioned above (Without Parts) & Installation/Updation/Maintenance of Drivers/Software of all these items etc.
3. **Rates should be quoted item-wise as per Financial Bid Form enclosed at Annexure-"A".**
4. Rates quoted will be inclusive of all taxes and other charges.
5. Preventive maintenance in a month for each item shall be provided by the successful Bidder.
6. Payment to successful Bidder will be made on quarterly basis according to number of items/sets maintained during the quarter.
7. Department of Tourism has sole rights to increase/decrease number of items/sets at any time during the contract period.
8. 10% from the quarterly payment will be deducted for delay occurring more than 48 hrs for three times in a quarter.
9. The contract can be terminated at any time as per the convenience of the Department by giving 15 days notice, if services are not found satisfactory.
10. All the other terms and conditions will be as per the rules applicable.

The envelope containing the Limited Bids should be marked "AMC of Computers Computers, Laptops, Printers ". The sealed quotation may be sent upto 3:00 PM on 27-06-2018 which will be opened on the same day at 3:30 PM.


Sanjay Pande
Additional Director (Dev.)

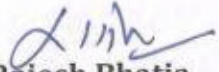
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No.F15()IT/AMC/DT/2013/ 7902-06

Dated: 20/6/2018

Copy for information to:

1. PS to Director, Department of Tourism, Jaipur
2. Financial Advisor, Department of Tourism, Jaipur
3. ACP(Dy. Director), Department of Tourism, for updation on Deaprtement Website and SPPP Portal
4. Notice Board of Department of Tourism, Jaipur


Rajesh Bhatia
ACP (DD), Tourism

Annexure - "A"

Basic Information of the Firm

Srl	Item	Required Information
1	Name of the firm	
	Address of the firm	
	Telephone No.	
	Fax No.	
	Mobile No.	
	E-mail Id	
2	AMC Work Experience (Submit Work Order / Experience Certificate as Documentary Proof)	
3	GST Registration No.	
4	Copy of PAN Card	

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Financial Bid Form

Srl	Particulars of the Items under AMC	Qty	Unit Rate (Rs.)	Total Amt. (Rs.)
1	Intel Pentium Core i-3 Desktops (HP Make)	8		
2	Intel Pentium Core 2 Duo (HP Pavellion Make)	1		
3	HP 630 Laptop	16		
4	Apple Mackbook Pro-15 Laptop	1		
5	HP Laser Printers (Model - 1022)	4		
6	HP Laser Jet Multifunction Printers (Model - 1213nf)	9		
7	Samsung Wi- Fi Laser Printer (Model - ML1866W)	1		
Total Amount (Rs.) (In Figures):				
Total Amount in Words :				

Note :

1. The rates quoted above shall be inclusive of all types of taxes, charges/expenses etc.
2. Payment shall be made on quarterly basis only after submitting satisfactory services report from the respective users.
3. The AMC rates of the above items shall be without parts,i.e if any item requires repairing with some parts to be replaced then the firm shall gives an estimate for the same and then the Department may get the repairs done as per rules.
4. The Department is not bound to purchase the parts to be replaced from the AMC firm to get repair the items.

**Signature, Name, Designation
& Seal of the Bidder**